

Childcare Support Team Members

Childcare Support Team Managers

Carol Heydon & Kerry Heseltine
(Job Share)
Claire Nobbs (maternity leave)

Childcare Support Training Coordinator Barbara Kisby

Childcare Support Officers/Training Annette Stickler Michelle Whitaker Jolene Larner

**Childcare Support Officers (CSO)
Leading In Leeds for:**
East Wedge: Elaine O'Hara
West Wedge: Julie Hemsely
North East Wedge: Kerry Heseltine
North West Wedge: Ginette Ebrahim
South Wedge: Karen Keown

**Call the
Childcare Support Team
247 4563
E-mail: cst@leeds.gov.uk**

Childcare Support Team Service Standards

Leading in Leeds to.....

- Give accurate, unbiased advice and information to existing and potential childcare providers, parents, colleagues and other agencies.
- Make advisory visits to proposed group settings (only once the premises have been secured.)
- Publicise our 'Statutory Function' of information, advice, training and support.
- Work closely with Ofsted, to promote high quality childcare and education in a range of settings.
- Provide a consistent, equitable service to any childcare provider, new or existing, by supporting and assisting them in meeting the legal requirements.
- A personal pre registration visit to all childminder applicants.

**Please remember: the
Childcare Support Team can
only give their best advice,
Ofsted are the regulators for
Day Care and Childminding**

Childcare Support Team



Childcare Support Team and the background.

In September 2001, the responsibility for the regulation of Day Care and Childminding was transferred to Ofsted, who regulate to ensure that Childminders and Childcare Providers meet the legal requirements and promote high quality in the provision of care, learning and play.

Ofsted have 4 clear areas of responsibility:

Investigation

Registration

Inspection

Enforcement

At the same time the Local Authority established the Childcare Support Team, within the Early Years Service. This team have retained the essential statutory function and lead in Leeds for.....

Advice

Training

Support

Information on these three areas is available to all Childcare Providers as required under the Care Standards Act 2001 and also the Childcare Act 2006.

ADVICE

The Childcare Support Team will advise **ANY** new or existing childcare provider. The team can advise on **ANY** issues we do this by:

- Having a member of the team available daily, for telephone support for any childcare provider.
- Supporting all settings to meet the legal requirements.
- Advising a new provider who has no experience of the legal requirements.
- Advising childcare providers with Safeguarding Children concerns and will advise them when referrals should be made to Social Care and when to inform Ofsted.
- Advising when to inform Ofsted if you have a 'significant incident'.

TRAINING

The Childcare Support Team offer training opportunities to ensure providers are meeting their legal requirements in caring for babies and children to establish and maintain their Ofsted registration.

We offer a variety of training courses in various training venues across the city. Choosing the right training course depends on your needs, interests and experience, it can be difficult to decide the right pathway. Further information on courses for your continuous professional development is available from the Childcare Support Training Coordinator on 39 50512.

SUPPORT

The Childcare Support Officer's will support all childcare providers:

- Who have had an initial registration or inspection visit and have been given actions or recommendations by Ofsted.
- Who have received an Inadequate grade from Ofsted.
- To work in partnership with parents.
- Who have any questions prior to or following Ofsted inspections.

The Childcare Support Team work closely with other professionals: Ofsted, the Extended Services Development Team, Leeds Family Hub, National Childminding Association, Pre School Learning Alliance and Leeds Play Network.

The Team are available to visit any childcare setting on request. The CSO in your particular wedge will arrange a convenient time to visit and will advise how to ensure your setting continues to meet the legal requirements, look at your settings training needs.

Childcare Support Team
4th Floor

East Leeds Family Learning Centre
Brookland View, Leeds
LS14 6SA
0113 2474563

E-mail: cst@leeds.gov.uk