

The Family Hub Leeds

Formerly the Leeds Children's Information Service, The Family Hub provides information and advice for Parents, Carers, Children, Young People and Organisations in these areas:

- **Childcare**
- **Sport+Leisure** activities for children and young people
- **Advice+Support** on family issues

The service provides:

- A **Telephone Service** staffed by experienced personnel (tel: 0113 247 4386 office hours, answer phone out of hours) who will
 - give advice over the phone
 - post out details of providers nearest the enquirers home/work address
 - explain some of the issues surrounding some of the issues surrounding quality and the registration of childcare providers.
- A team of **Childcare Advisors** providing individual consultations within the community with parents who need additional support or advice.
- An extensive **Internet** web presence that provides detailed and focused information on the three areas above.

www.thefamilyhubleeds.co.uk

Contact Us

You can contact the Childcare Advisors for advice or to arrange a 'Childcare Chat' on the following numbers;

FREEPHONE 0800 731 0640
Telephone 0113 247 4386

The Family Hub
6th Floor East
Merrion House
Merrion Centre
Leeds

LS2 8DT

cis@leeds.gov.uk

www.leeds.gov.uk/childcare

www.thefamilyhubleeds.co.uk



Childcare Advisors



- Do you want to return to work and need childcare?
- Would you like to update your skills or retrain and need childcare?
- Is finding childcare a barrier that is preventing you from achieving your ambitions?

If you answered yes to any of the above questions then we may be able to help you.



A Childcare Advisor can help you find registered affordable childcare. We offer a one to one service in which we give advice, help and support in finding childcare that is just right for you and your family.

If you are experiencing difficulties with

- Finding childcare
- knowing what to look for in a quality setting
- Needing advice on what questions to ask providers
- knowing what childcare options are on offer
- Feeling you could do with some support while visiting childcare settings.

Then contact one of our experienced Childcare Advisors who can help you answer all these questions and support you while finding childcare

Our Advisors can inform parents about the variety of quality, affordable childcare on offer and help parents to 'make informed choices' about suitable childcare.



- Our Service is available to all parents/carers of children aged between 0-16.
- The Advisors have a wealth of knowledge and experience in the childcare field and children and families are at the heart of everything we do.
- If necessary we can accompany parents and their children on a visit to a Childcare setting and in some cases offer a 'Childcare Taster Session' where parents can try out childcare at no cost.
- We can help you with the transition into work/training
- If necessary we can come out to see you in your area.
- The service will be tailored to your individual needs/aspirations.
- We will provide you with information on all the different childcare options available to you.
- We can signpost you to other services that may be beneficial to you.
- We work closely with Jobcentre Plus and they can give you information and advice on benefits, training and jobs if, and when you feel ready to access them.
- We listen as well as advise - if you have any comments please contact us.